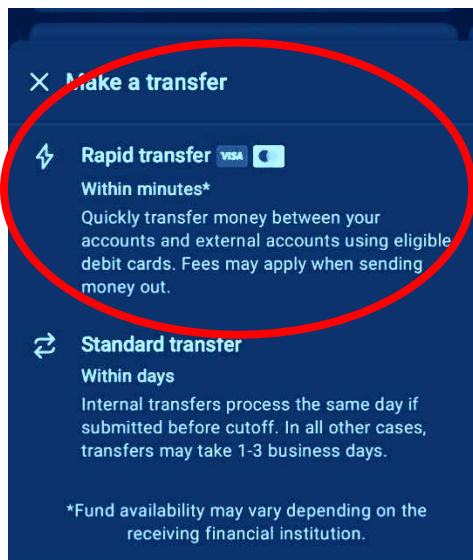


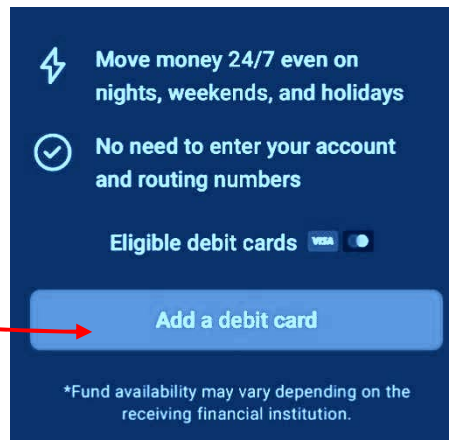


RAPID TRANSFERS: STEP-BY-STEP INSTRUCTIONS

- 1) Please log into your **Telcoe Arkansas** Credit Union online banking and select “Transfer”
- 2) Choose “Rapid Transfer” to proceed with the Rapid Transfer setup



- 3) Then click on, “Add A Debit Card”



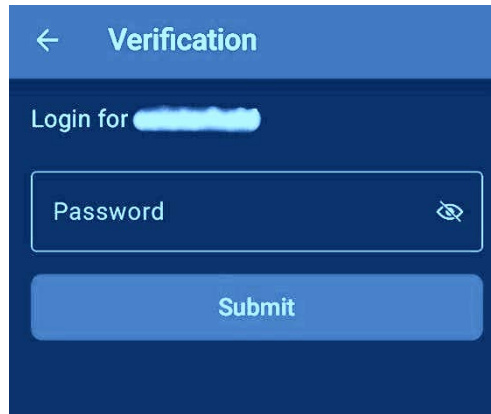


- 4) Then enter their debit card information. This debit card must be for the account at the other financial institution.
- The card information (individual name) and CVV must **match** what the other bank/credit union has on file, or the card will not be accepted.
 - The **address used on the other bank/credit union account must match** what we have on file at Telco as well (street address and zip code are checked). If the addresses do not match, the card will get rejected.

Linking a debit card allows you to move between your Telco CU and external accounts within minutes*.

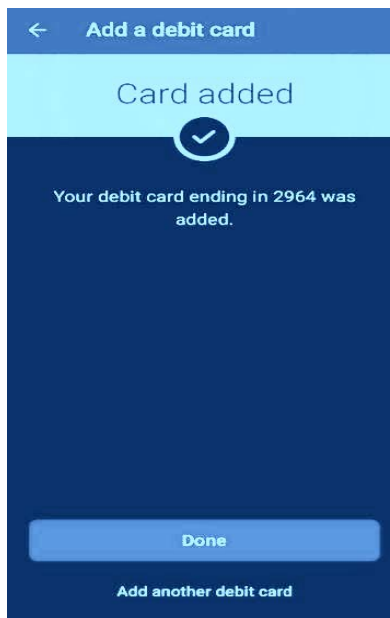
A screenshot of a mobile app interface for adding a debit card. The header is a dark blue bar with a white back arrow and the text 'Add a debit card'. Below the header is a large white rectangular area for a card image. Underneath is a dark blue section titled 'Card information' in white. This section contains three white input fields: 'Card number', 'Expiration date' (with 'MM/YY' placeholder text), and 'CVV' (with '3-digit security code' placeholder text). At the bottom of the form is a blue 'Submit' button.

- 5) Online Banking will request verification before completing the enrollment. Member will enter their Telco Federal Credit Union Online Banking password. Facial recognition is not sufficient, you will be required to enter the password. You can reset before proceeding backing out of this screen and then returning once you reset the password.



A mobile app verification screen with a dark blue background. At the top is a blue header bar with a white back arrow and the text "Verification". Below the header, the text "Login for" is followed by a blurred name. A white-outlined rectangular box contains the label "Password" and a small eye icon with a slash. Below this box is a solid blue button with the text "Submit".

6) Member will then receive notification that the card has been successfully added!



A mobile app confirmation screen with a dark blue background. At the top is a blue header bar with a white back arrow and the text "Add a debit card". Below the header is a light blue banner with the text "Card added" and a white checkmark icon in a circle. Underneath the banner, the text "Your debit card ending in 2964 was added." is displayed. At the bottom of the screen is a solid blue button with the text "Done". Below the button, the text "Add another debit card" is visible in a smaller font.

If you have any questions, please feel free to contact our Member Service number 501-375-5321.