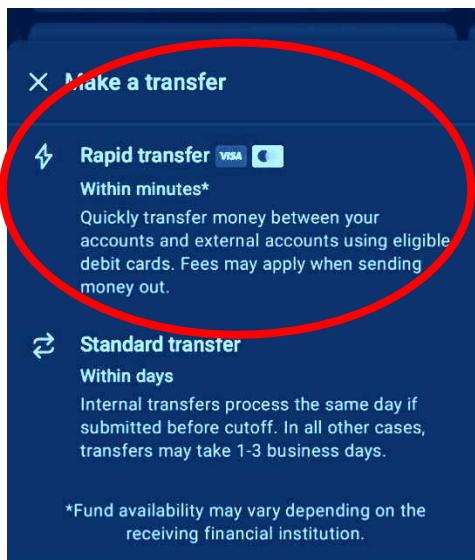


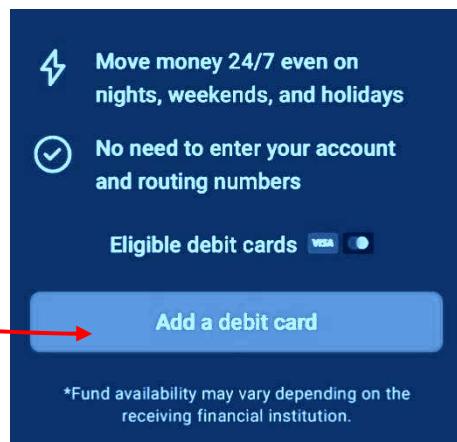


RAPID TRANSFERS: STEP-BY-STEP INSTRUCTIONS

- 1) Please log into your **Telcoe Arkansas** Credit Union online banking and select "Transfer"
- 2) Choose "Rapid Transfer" to proceed with the Rapid Transfer setup



- 3) Then click on, "Add A Debit Card"





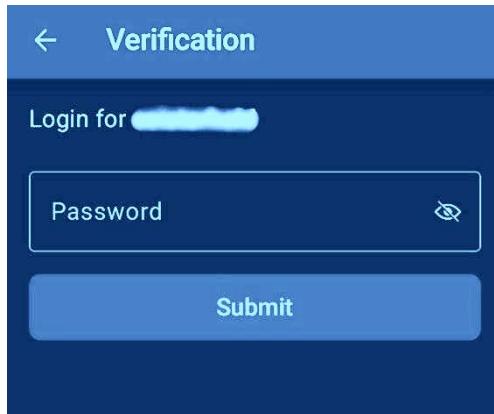
4) Then enter their debit card information. This debit card must be for the account at the other financial institution.

- The card information (individual name) and CVV must **match** what the other bank/credit union has on file, or the card will not be accepted.
- The **address** used on the other bank/credit union account must **match** what we have on file at Telcoe as well (street address and zip code are checked). If the addresses do not match, the card will get rejected.

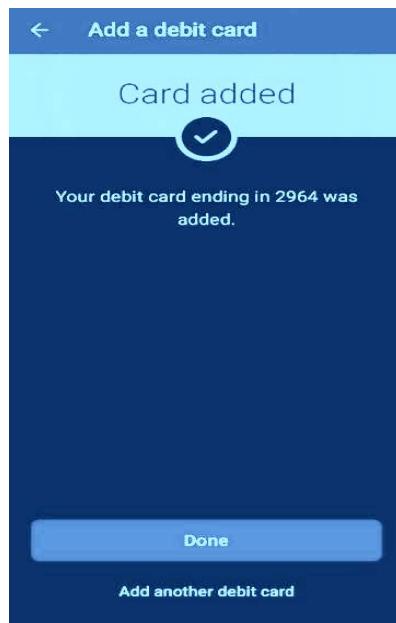
Linking a debit card allows you to move between your Telcoe CU and external accounts within minutes*.

A screenshot of a mobile application interface titled 'Add a debit card'. The top bar is blue with a back arrow and the title 'Add a debit card'. Below this is a large white input field. Underneath is a dark blue section titled 'Card information'. It contains three input fields: 'Card number' (a large rectangle), 'Expiration date' (a rectangle with 'MM/YY' below it), and 'CVV' (a rectangle with '3-digit security code' below it). At the bottom is a large blue 'Submit' button.

5) Online Banking will request verification before completing the enrollment. Member will enter their Telcoe Federal Credit Union Online Banking password. Facial recognition is not sufficient, you will be required to enter the password. You can reset before proceeding backing out of this screen and then returning once you reset the password.



6) Member will then receive notification that the card has been successfully added!



If you have any questions, please feel free to contact our Member Service number 501-375-5321.